

# Fire and Paramedical ADMINISTRATION

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## DEPARTMENT STAFFING

	APPROVED POSITIONS	CURRENT VACANCIES	ACTUAL STAFFING
Staffing level as of 02/28/99	<b>490</b>	<b>11</b>	<b>479</b>

## REVENUE COLLECTIONS

Fire Incident Report Fees	\$ 230.00
Medical Report Fees	\$ 0.00
Permits	\$ 4,550.00
Parking Summons	\$ 400.00
EMS Collections	<u>\$ 123,309.96</u>

**February, 1999 Collections**

**\$125,459.96**

## PAYROLL ADJUSTMENTS

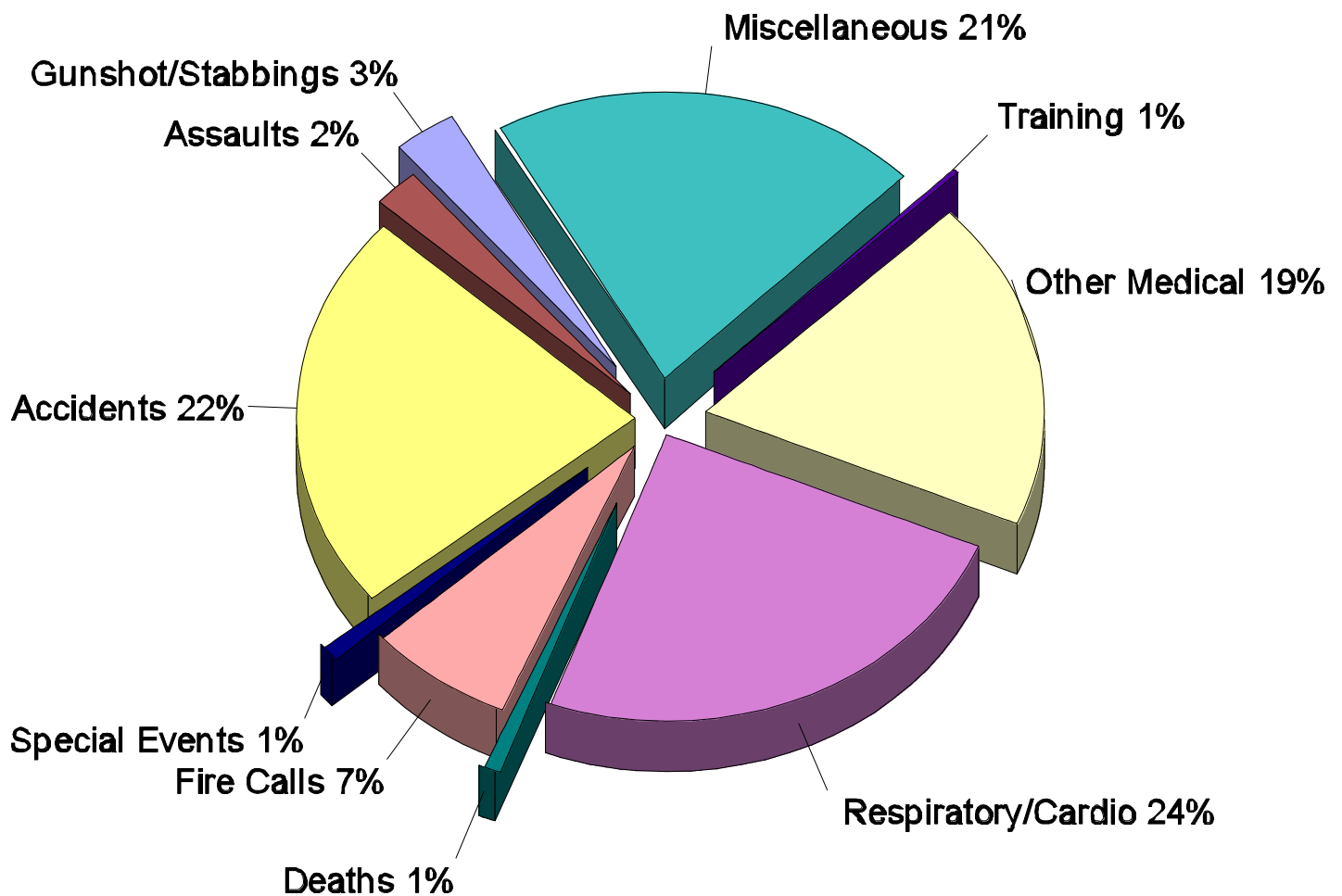
Special Duty Pay	\$ 9,824.50
Haz-Mat Technical	\$ 4,564.12
Holiday Pay	1,141 hours
Overtime	1,406 hours
Part Time / Casual	156 hours

Fire and Paramedical  
**FIELD OPERATIONS**

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## EMS Responses by Major Category

February 1999

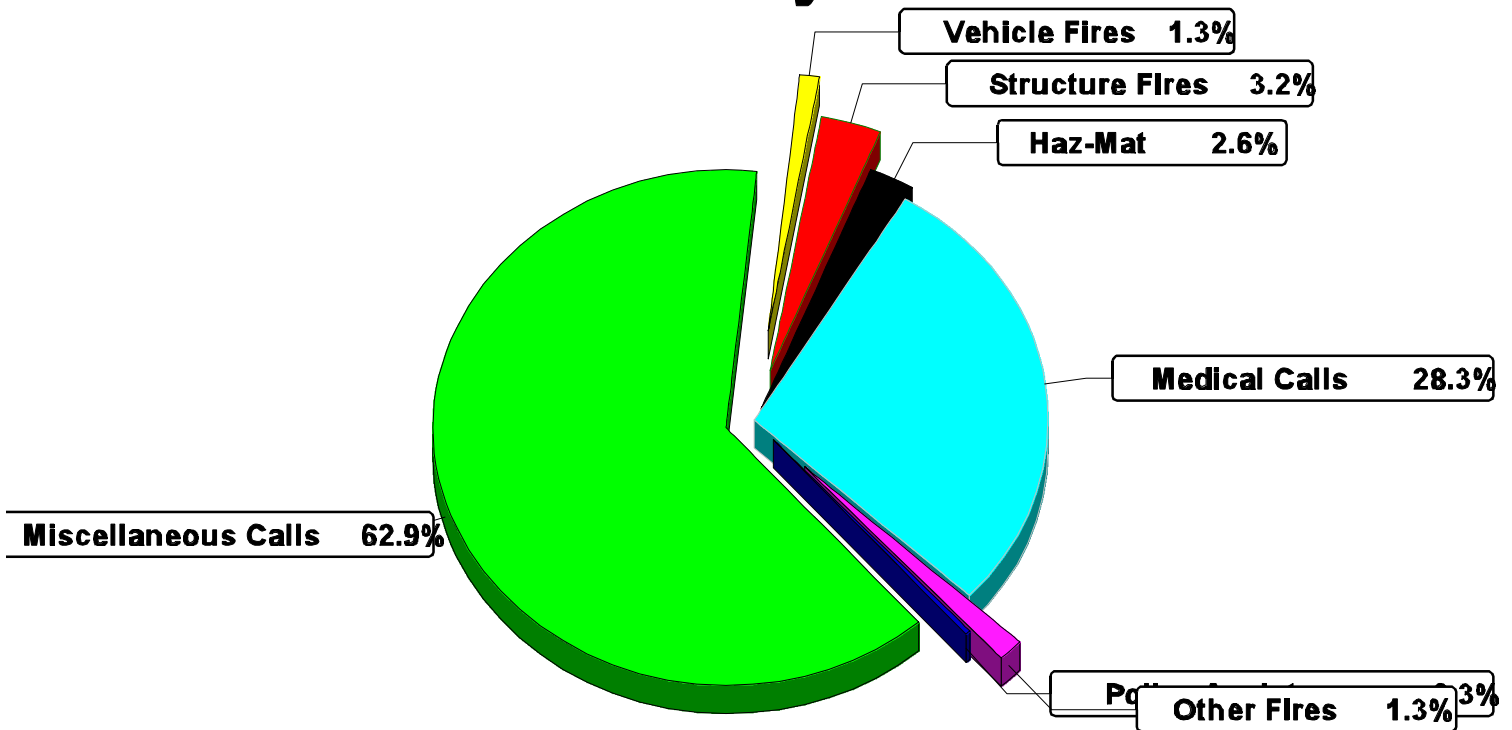


# Fire and Paramedical FIELD OPERATIONS

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The following Provides Information relating to the Fire and Paramedical Services routine operations for the report period. This section provides three (3) areas of data collection: 1) field operations: fire and medical responses; 2) information relating to the N.F.P.S. Arson investigation unit; and 3) the Fire Prevention Bureau's activities relating to inspections, public education, and recorded violations.

## Fire Responses by Major Category February 1998



# Fire and Paramedical FIELD OPERATIONS

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## Fire Responses for February, 1999

**Total Emergency Responses for Month** **1,503**

**Daily Average Number of Responses** **54.0**

**Average Response Time ( In minutes)** **3.9**

Structure Fires	33	Medical Calls	576
Vehicle Fires	30	Police Assistance	6
Other Fires	35	Miscellaneous	783
Haz-Mat Incidents	40		

### Property Value and Fire Loss Information

Value of property where fire loss occurred	\$2,509,970,302.00
Estimated property loss to fires	\$217,460.00
Percent loss to fire	0.001

**Fire deaths** 0

### Mutual Aid with Other Tidewater Cities

From other cities	9
To other cities	5

## EMS Responses for February,, 1999

**Total Responses for Month** **2,699**

**Daily Average Number of Responses** **96.4**

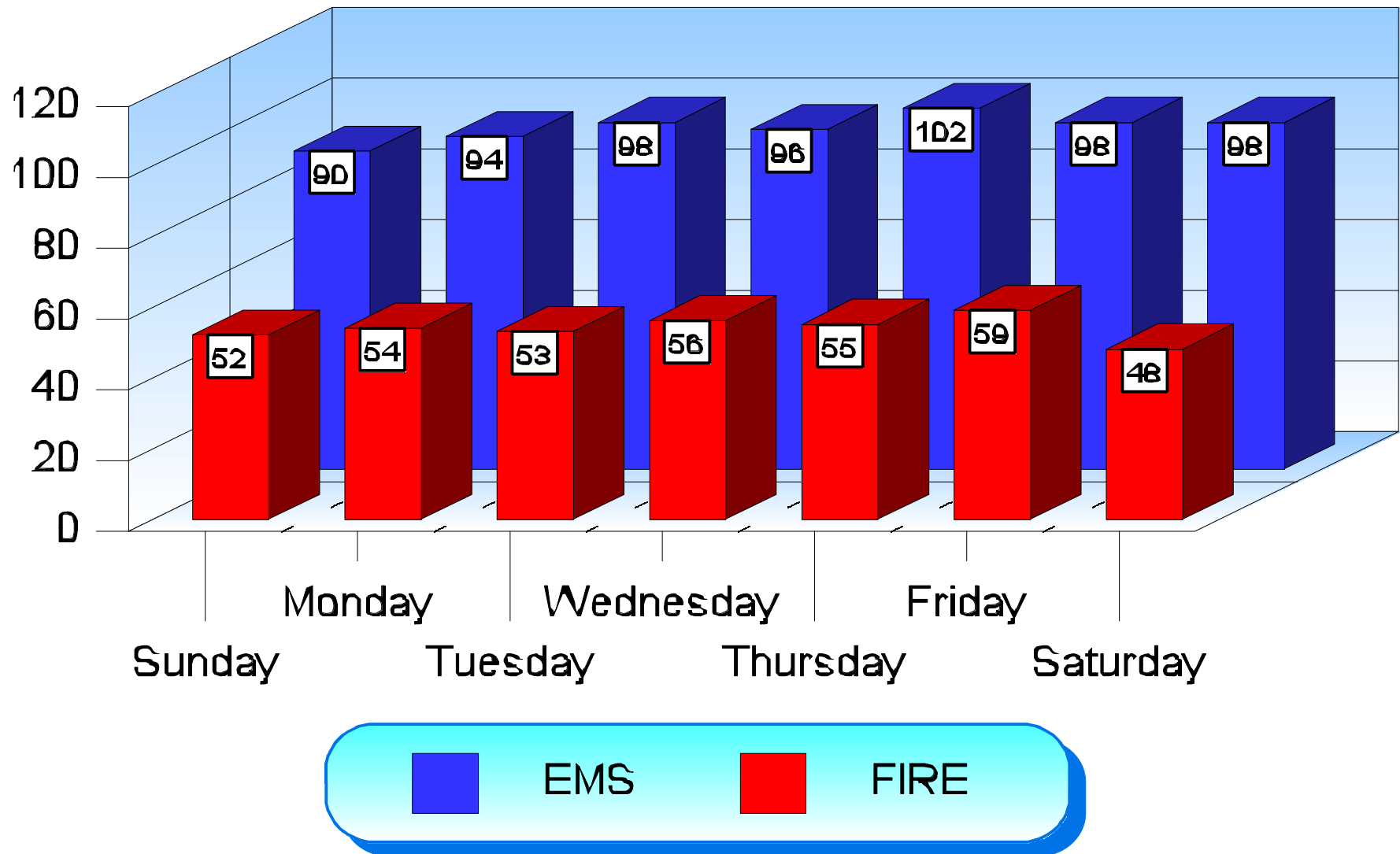
**Average Response Time ( In minutes)** **5.90**

Gunshots/Stabbings	77	Deaths	27
Assaults	63	Respiratory/Cardiovascular	657
Accidents	598	Other Medical	501
Special Events	26	Training	15
Fire Calls	182	Miscellaneous calls	554

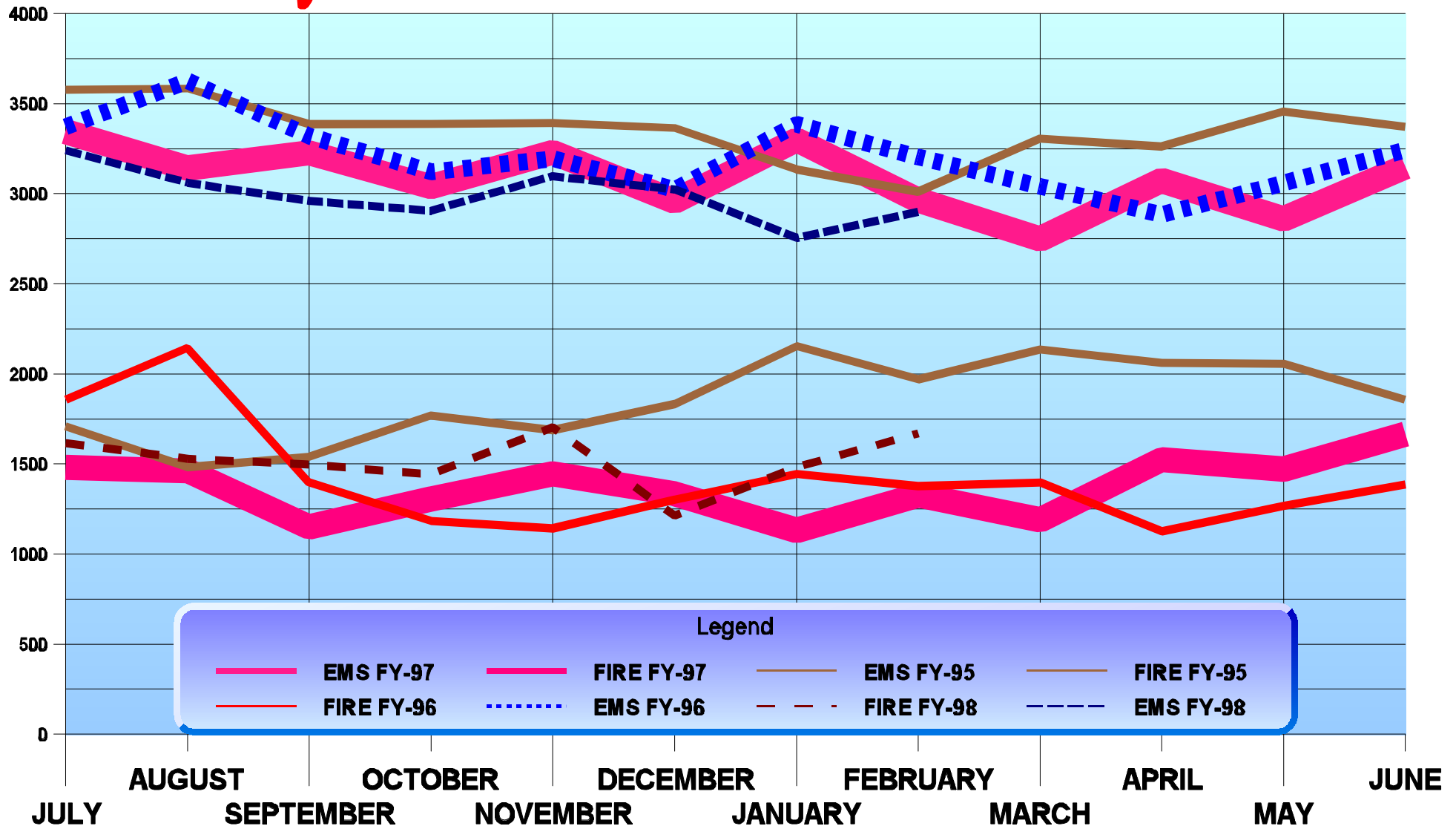
Fire and Paramedical

# FIELD OPERATIONS

## Fire and EMS Responses By Day of Week



# Monthly Fire and EMS Service Calls



FY-95, FY-96, FY-97, FY-98 to Date

## Fire and Paramedical

# ARSON INVESTIGATION UNIT

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The information contained on this page relates to the activities of the Norfolk Fire and Paramedical Services' Arson Investigation Unit. Some of the statistical data used is carried over from the previous month. One such example is information relating to on-going investigations. All other data is directly related to the reporting period of this report.

### Arson Personnel Man-hours

Court Appearances	12
Police training	8
Investigations	284
Administrative	342
Overtime	58
Other	524

### Investigations

Fire Scene	10
Suspicious Fires	7
Other Fires	3
Arrests	3
Cases Closed	10

## FIRE PREVENTION BUREAU

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The Fire Prevention bureau's role involves business and building inspections relating to fire code requirements for new and established business'. The bureau is also to monitor fire lane activities within the city and cite those person(s) violating "Fire Lane - No Parking" areas. Prevention personnel also have the responsibility for educating citizens, business owners and their employees in fire prevention requirements, methods. and skills.

Target Hazard Inspections	140	Violation Notices	100
Complaint Inspections	264	Violations Corrected	340
Public Education Programs	11	Warrants/Summons	5
Permits Issued	91	Convictions	2

**NOTE- 337 fire safety violations were discovered in this reporting period.**

# Fire and Paramedical Field Operations

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Norfolk Fire & Paramedical Services participates in the Virginia Fire Incident Reporting System (VFIRS). VFIRS, which is modeled on the National Fire Reporting System, provides over 100 categories of emergency calls. Participating jurisdictions report all emergency responses on a monthly basis to State Fire Programs. The information provided is studied for statewide trends which can be used to make changes in the Life Safety Code and State Building Code and to provide localities information about developing trends. Because of the limited space in the Monthly Report to the Council many categories are reported as miscellaneous.

The following is the breakdown of fire calls reported in the Monthly Report as miscellaneous calls.

Stuck in Elevator	10
Search	0
Power lines down	12
Aircraft standby	2
Lock-out	5
Lock-in	29
CO Investigation	28
Unauthorized burning	3
Malicious false alarm	19
Unintentional false alarm	44
System malfunction	93
Steam, gas mistaken for smoke	1
Extrication	2
Animal rescue	0
Wrong location	18
Vicinity alarm	13
Excessive heat	10
Arcing, shorted electrical equipment	16
Water evacuation	3
Disregard <sup>1</sup>	86
Canceled <sup>2</sup>	78
Duplicate <sup>3</sup>	129
Other <sup>4</sup>	182
<b>Total miscellaneous fire calls</b>	<b>783</b>

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1. Many of our emergency responses call for multiple unit responses. The disregard category is used to report life threatening medical responses that have responding units cleared by the first arriving EMS unit.

2. Calls that are canceled by the person(s) that originally called for assistance.

3. Calls that were duplicates of another call but provided different information. Often we get multiple calls concerning an emergency, particularly structure fires and vehicle accidents. Some callers give the wrong address or other erroneous information causing the dispatcher to dispatch units to an emergency that is already covered.

4. There are still many types of calls that NFPS units respond to that are not categorized in the VFIRS system. Some of those calls are assistance provided to animal control officers, flags stuck on the flag pole, carbon monoxide investigations, unsafe building conditions, standbys, assistance to other city departments.